

Your Privacy & Security Online

We have put in place the following policy to protect your personal information. By using our website and/or providing information to us, you consent to the policy.

In this policy, "personal information" means information about an identifiable individual.

What personal information do we collect?

When you visit our website we may collect more personal information, such as the address of your Internet Service Provider, the name of the web page directing you, and your clicks and activity on our site, through Google Analytics. Google Analytics data will be deleted automatically after 26 months.

How do we use the personal information?

We may use your personal information to help us to develop our website to be more available and user friendly to our clients, and for any other use which you may authorise.

In addition, we may use your personal information to promote and market our services. It is your right at any stage to request us to stop sending promotional material to you.

Will we disclose your personal information to others?

We do not sell, trade or rent your personal information to others.

However, we do use other companies and individuals to perform services on our behalf, such as delivering packages, or sending mail and emails. They will have access to your personal information needed to perform these services, but we will not authorise them to use your personal information for other purposes.

We may also disclose your personal information where such disclosure is required by law.

How can I access my personal information?

You can contact us via email and we will supply you with a copy of your information within one month. You can request that we correct it or erase it. You can complain to the [Privacy Commissioner](#) if you believe we are mishandling your data.

Cookies

Our website uses a technology called cookies. A cookie is a small element of data that our website may send to your computer. Any such cookie is typically stored on your computer's hard drive and permits our website to recognise you when you return. Our use of cookies helps us to provide you with a better experience during your use of our website. You may configure your web browser to not accept cookies, although you may experience a loss of functionality as a result.

Security

We take security seriously, and have taken steps to ensure your personal information is secure. However, we accept no responsibility for any loss, misuse, unauthorised access or disclosure, alteration or destruction of personal information which you submit to us.

What about links to other websites?

Our website may contain links to other sites that are not under our control. We have no responsibility for linked websites, and provide them solely for your information and convenience. We specifically disclaim responsibility for their content, privacy practices and terms of use, and we make no endorsements, representations or warranties about their accuracy, content or thoroughness. Your disclosure of personal information to third party websites is at your own risk.

Email communications

We are committed to full compliance with the Unsolicited Electronic Messages Act 2007.

You can subscribe to promotional and marketing email communications from us. By subscribing to our email communications, or otherwise providing us with your email address, you consent to receiving emails which promote and market our services from us from time to time.

You can unsubscribe from our email communications at any time by clicking the "Unsubscribe" link in any promotional or marketing email received from us, or by emailing us and asking to be unsubscribed. Once you have unsubscribed from our email communications, we will remove you from the corresponding marketing list as soon as is reasonably practicable.

We use email open and click tracking including cookies, a single pixel image for tracking and link redirects for tracking clicks, for us to get a better understanding of which email communications are of most interest to you so we can provide you with a better experience by sending relevant and interesting email communications.

If you have any concerns or complaints regarding emails received from us, for example if you are receiving unwanted emails or are not the intended recipient, please call us on info@streamlined.co.nz and 07 974 4678.

Policy changes

We may review this policy from time to time and will notify you of any changes by posting an updated version on our website. Your use of our website following any updates constitutes acceptance of this policy as amended. We recommend you regularly review the policy when you visit our website.